

build smart your total hr solution...

Buildsmart HR Modules

Performance & Succession Overview

www.psiberworks.com/buildsmart

Copyright belongs to PSIberWORKS (Pty) Ltd. No part of this document may be reproduced, copied, transcribed or translated into any language without the prior written consent and authorisation of PSIberWORKS (Pty) Ltd



your total hr solution ...

Index

1.	Appraisals Introduction	3
2.	Appraisal Screens and Functionality	3
2.1.	Appraisal Details	3
2.2.	KPA Rating	6
2.2.1.	Multi-Raters	8
2.2.2.	Import Setup (from Buildsmart HR Advanced)	10
2.3.	Behaviour Rating	11
2.4.	Other Rating	13
2.5.	Outcomes	15
2.6.	Rewards	17
2.7.	Promotability	20
2.8.	Summary	22
3.	Interpretation of the Rating Scale	23
4.	Performance & Succession Introduction	25
5.	Performance & Succession Screens and Functionality	25
5.1.	Performance and Potential Analysis	25
5.2.	Risk & Retention Analysis	27
5.3.	Promotability Analysis	30
5.4.	Performance Summary	32
6.	Reports	33
7.	Appraisal Templates	36
7.1.	Appraisal Template Screen	36
7.2.	Functionality	38
7.2.1.	Copy Appraisal Template	38
7.2.2.	Export Template	39
7.2.3.	Template Statistics	40



1. Appraisals Introduction

The Appraisals function within Buildsmart HR allows users to capture and maintain information related to appraisals conducted for an employee.

The facility is located in Buildsmart HR > Performance & Succession > Appraisals.

2. Appraisal Screens and Functionality

The Appraisals facility has been divided into eight screens to facilitate the following functions:

- Appraisal Details;
- KPA Rating;
- Behaviour Rating;
- Other Rating;
- Outcomes;
- Rewards;
- Promotability; and
- Summary

These are further explained as follows:

2.1. Appraisal Details

The "Details" screen allows for the capture and maintenance of the following information about each appraisal:

- Appraisal Type (performance assessment, job assessment, general assessment etc);
- Appraisal Review Type (formal or informal);
- Appraisal Date;
- Information about the Appraiser;
- Review Period;
- Reason for Appraisal;
- Appraisal Completed (Yes/No); and
- Printed & Signed-off By.



your total hr solution ...

Details	KPA	Rating	Beha	aviour Rating
Other Rating	Out	comes		Rewards
Promotability	Summary			
Performance Appraisal			Use Ap	opraisal Template
Appraisal Type				•
Appraisal Name				
Appraisal Review Type				•
Appraisal Date	dd	month	• уууу	Calendar
Appraiser	🖲 In	ternal	C External	
Payroll				•
Employee / Name				V
Review Period From	dd	month	• уууу	Calendar
Review Period To	dd	month	• уууу	Calendar
Reason For Appraisal				~
				~
- KPA, Behavioural & Othe	, er Criteria S	ummary		
		Actual	Expected	Difference
Number of KPA's		0.0		
Rating Achieved		0.0	0.0	0.0
Score Achieved		0.0	0.0	0.0
Number of Behavioural A	Attributes	0.0		
Rating Achieved		0.0	0.0	0.0
Score Achieved		0.0	0.0	0.0
Number of Other Criteri	a	0.0		
Rating Achieved		0.0	0.0	0.0
Score Achieved		0.0	0.0	0.0
				Help



Add	Update	Remove	Remove All
Appraisal Summary			
Appraisal Type Appraisal Name	Appraisal Date	Actual Score	Completed
Performance Asse Annual	02/02/2009	50	No
Sign-Off Details Appraisal Completed Printed and Signed-Off By	Employee 🗖 App	ıraiser 🗖 Mana	iger

The Details screen also allows the user to quickly view information related to any Key Performance Areas (KPA) and / or behavioural Attributes that have been defined for previously captured appraisals.



2.2. KPA Rating

The "KPA Rating" screen allows users to setup the Key Performance Areas (KPA for each appraisal to be used to appraise the employee. The following information can be captured and maintained:

- Key Performance Area;
- Key Performance Indicator the evidence that must be provided to show that a KPA has been achieved;
- Measurable Output describes how the KPI is to be measured;
- Importance Level;

And for each KPA the...

- Weighting (out of 100);
- Actual Rating;
- Expected Rating; and
- Comments regarding the rating

The system will automatically calculate a score based on the defined weight and selected rating of each KPA. The weightings, ratings and scores are tallied up to present an overall score for the employee.

Appraisals must first be defined in the Details screen before KPAs and be defined and rated. Appraisals are selected using the "Select Appraisal" section.

Pick Lists:

Pick Lists are pre-determined lists of information that are made available for use to users in the system. Key Performance Areas, Key Performance Indicators (KPI) and Measurable Output are selected using these pick lists. The reason for this is because most KPAs, KPIs and Measurable Outputs are regularly used throughout an organisation for multiple jobs e.g. the KPA "Communication" may be used for both the "Receptionist" job title and the "HR Manager" job title. By using pick lists the risk of inconsistent spelling is minimised and data integrity is maximised. Also, because these descriptions are predefined the time spent creating appraisals will be minimised.

Theses pick lists can be added to, deleted from and edited using the Pick List Maintenance facility in system Administration & Utilities.





Key Performance Area Setup						
Import						
Key Performance Area						
Key Performar	nce Indicator					
						•
Measurable Ou	utput					
						<u> </u>
Importance Le	vel					-
,	Actual Pating (1 - 7)			ctual Sec	
Weighting	Actual Rating (1-1)	<u>·</u>	1		<i>л</i> е
(Out of 100)	Expected Ratin	ng (1 - 7)	•	Exp	pected S	core
(001 01 100)						
Comments						<u>^</u>
						~
						Help
	Ad	d	Update	Remo	ove R	emove Ali
Key Performance	e Area Rating §	Summary				
			Acti	Jal	Exp	pected
Key Performance A	vrea	Weight	Rating	Score	Rating	Score

Please note that Buildsmart HR will be using a predefined rating scale which can be viewed by clicking the "Help" button located on the screen. This "Help" provides you with guidance on rating measurements and the interpretation thereof. For more information please refer to section <u>3. Interpretation of the Rating Scale</u>



2.2.1. Multi-Raters

Multi-Rater Feedback can also be captured for each KPA. This can be done on an individual basis (eg: Line Manager) or as an aggregate (eg: Suppliers). The following information can be captured and maintained:

- Internal / External Rater;
- Rater Type ();
- Individual / Aggregate Rater;
- Anonymous;
- Importance Level;
- Weighting; and
- Expected and Actual Rating



	к	• Yes	C No		
lultiple Rater Detai	ls				
Key Performance	Area Co	mmunication			
Key Performance	Indicator Fo	Foster open communication between supervisors			
Measurable Outpu	it Co	induct weekly	department	head & bi-monthly d	
Internal / External	•	Internal	C Extern	nal	
Rater Type				•	
Individual / Aggreg	yate 💽	Individual	C Aggr	egate	
Rater Name					
	, 	Anonymous			
Importance Leve	el				
				-	
A	ctual Rating (1	- 7)		Actual Score	
weighting					
(Out of 100)	xpected Rating	g (1 - 7)	т Б	pected Score	
(Out of 100)	xpected Rating	g (1 - 7)	▼ Đ	pected Score	
(Out of 100)	xpected Rating	g (1 - 7)	▼ Đ	opected Score	
(Out of 100)	kpected Rating	g (1 - 7)	▼ Đ	spected Score	
(Out of 100) E	xpected Rating	g (1 - 7)	Ð	spected Score	
(Out of 100) E: Comments	kpected Rating	g (1 - 7)	E	spected Score	
(Out of 100)	kpected Rating	g (1 - 7)	E	spected Score	
(Out of 100)	Add	g (1 - 7)	Remo	ve Remove All	
(Out of 100)	Add	g (1 - 7)	Remo	xpected Score	
(Out of 100) Comments Multi-Raters Summ View (A	Add Add Mary	g (1 - 7) Update	Remo	ve Remove All	
(Out of 100) Comments Multi-Raters Sumr View (A Category Type	Add Add Mary IRaters C Individual /Aggregate	g (1 - 7)	Remo C Exter Weight	ve Remove All Actual Rating Score	
(Out of 100) Comments Multi-Raters Summ View (A Category Type Internal Subordi	Add Add mary Il Raters O Individual /Aggregate n Individual	g (1 - 7) Update Internal Only Name Veroncia	Remo C Exter Weight F Ja 25	ve Remove All Actual Rating Score 6 150	
(Out of 100) Comments Multi-Raters Summ View (A Category Type Internal Subordi Internal Peer	Add Add mary Il Raters C Individual /Aggregate n Individual Individual	g (1 - 7) Update Internal Only Name Veroncia	Remo C Exter Weight F Ja 25 a 20 a 25	ve Remove All Actual Rating Score 6 150 5 100 5 100	
(Out of 100) Comments Multi-Raters Summ View • A Category Type Internal Subordi Internal Peer Internal Line ma	Add Add mary Il Raters C Individual /Aggregate n Individual Individual an Individual	g (1 - 7) Update Internal Only Name Veroncia Ian Downie James Nor	Remo C Exter Weight F Ia 25 a 20 ries 25	ve Remove All Actual Rating Score 6 150 5 100 5 125	
(Out of 100) Comments Multi-Raters Summ View (A Category Type Internal Subordi Internal Peer Internal Line ma	Add Add mary Il Raters C Individual /Aggregate n Individual Individual an Individual	g (1 - 7) Update Internal Only Name Veroncia Ian Downie James Nor	Remo C Exter Weight F Ia 25 a 20 ries 25	ve Remove All Actual Rating Score 6 150 5 100 5 125	



2.2.2. Import Setup (from Buildsmart HR Advanced)

KPA's that have been setup in Buildsmart HR Advanced can be imported to use in Buildsmart HR Basic for an employee appraisal. These are KPA's that are setup for job descriptions defined in the Job Description module in Buildsmart HR Advanced.

Import HRM Key Performance Area's				
Import Key	Performance Area Setup			
Selection Options				
Employee's Current Job Title				
Select Position / Job Title	\odot			
Select(ed) Position / Job				
Position Number & Description	0000001 - Director of Human Resources	-		
Job Number & Title	0000001 - Director of Human Resources			
Key Perf	ormance Area Includ	e		
Manage Staff				
Communication				
Suaregy formulation and imprementat				
	Cancel Imp	ort		



2.3. Behaviour Rating

The "Behaviour Rating" screen allows users to setup any Behavioural Attributes to be used to appraise the employee's behaviour such as leadership, teamwork ability etc. The following information can be captured and maintained:

- Behavioural Attribute;
- Importance Level;

And for each behavioural attribute the...

- Weighting (out of 100)
- Actual Rating
- Expected Rating;
- Comments regarding the rating





Behavioural Att	ribute					Import
Importance Lev						
	vel					• •
Weighting	Actual Rating	(1 - 7)	•	1	Actual Sc	ore
(Out of 100)	Expected Ration	ng (1 - 7)	•	Ð	pected §	Score
Comments						~
	A	bb	Update	Ren	nove I	Help Remove All
Behavioural Ratin	ig Summary		Actu	əl	Ex	pected
Behavioural Attribut	te	Weight	Rating	Score	Rating	Score
Total Score		0	0	0	0	0

The system will automatically calculate a score based on the defined weight and rating selected for each behavioural attribute. The weightings, ratings and scores are tallied up to present an overall score for the employee.

Multi-Rater Feedback can also be captured for each Behavioural Attribute. (For more information on Multi-Raters please refer to section 2.2.1 of this overview).

Behavioural attributes may be imported from Buildsmart HR Advanced using the "Import Setup" facility. (For more information on importing setups please refer to section 2.2.2 of this overview).





2.4. Other Rating

This screen allows you to add criteria for rating the employee other than the KPA's and Behavioural criteria. The following information can be captured and maintained:

- Other Criteria;
- Key Performance Indicator;
- Measurable Output; and
- Importance Level

And for each criteria the...

- Weighting (out of 100)
- Actual Rating
- Expected Rating;
- Comments regarding the rating





	Othe	r Criteria	Setup			
Other Criteria	1					
Key Performa	nce indicator				•	
Measurable O	utput					
					•	
Importance L	evel					
					_	
Weighting	Actual Rating (1	- 7)	•	Ac	tual Score	
	Expected Rating	(1 - 7)	-	Expe	ected Score	
(Out of 100)						
Comments					~	
					~	
					Help	
	Add	U	pdate	Remov	re Remove All	
Other Criteria R	ating Summary					
Other Criteria	Weight	Acti Rating	Score	Rating	Expected	
Confidence : Exu	des Self Co	50	7	350	7 350	
Total Score	50	7	350	7	350	

The system will automatically calculate a score based on the defined weight and rating selected for each behavioural attribute. The weightings, ratings and scores are tallied up to present an overall score for the employee.

Multi-Rater Feedback can also be captured for each criteria. (For more information on Multi-Raters please refer to section 2.2.1 of this overview).

Other criteria may be imported from Buildsmart HR Advanced using the "Import Setup" facility. (For more information on importing setups please refer to section 2.2.2 of this overview).



2.5. Outcomes

The "Outcomes" screen allows users to capture information related to the outcome of an employee's appraisal. This information includes:

- Employee's and appraiser's agreement with score;
- Employee's and appraiser's comment on performance;
- Discussions pertaining to the employee's performance;
- Development needs and plans;
- Required training; and
- General concerns and issues raised during the performance review.
- Follow-up Requirements;
- Follow-up By When;
- Who is to Follow-up; and
- Next Appraisal Date.



your total hr solution ...

Discussions & Follow-up	~	~	~	
Employee Agrees with Score?	O Yes	• No	C Not Appl	icable
Employee's Reason for Disagreeing				<u>^</u>
				<u>×</u>
Appraiser Agrees with Score?	C Yes	G.N.	Constant	in a h la
Appraiser's Pesson	O res	(C) NO	O NOT Appl	icable
for Disagreeing				
	<			
Employee's Comments				~
on Performance				
				~
Appraiser's / Manager's				~
Comments				
on Performance				~
Development Needs				<u>^</u>
Discusseed				
Development Disc	<u> </u>			<u> </u>
Discussed				<u>^</u>
				~
Training Requirements	<u> </u>			
Discussed				
				~
General Issues & Concerns				~
Discussed				
				<u>×</u>
Follow-up Requirements Discussed				<u>^</u>
Follow-up by	31	Decembe	2009	Calendar
Who is to follow-up	1	Jocosnibe		
Appraiser	O Intern	al	External	
Payroli				-
Employee / Name				
Next Appraisal				
Next Appraisal Date	1	January	→ 2010	Calendar
Next Appraisal Type	Job As	sessment		•
Appraiser	International	al	C External	
Payroll				-
Employee / Name				•



2.6. Rewards

The "Rewards" screen allows for the capture of information related to any salary increases to be given or not given based on the employee's performance. Information includes:

- Increase / Reward Type;
- Proposed Amount / Value OR Percentage;
- Proposed and Effective Increase Date;
- Employee's and Employer's Comments on Increase; and
- Payroll Notification Details.

Please note:

The employee's Pay Information at the time of the appraisal will be displayed. This information will only be available to users that have permission to view employee pay information.



		_	-	_	
ncrease?		Yes	O No	O Not Applie	cable
Increase / Rew	ards				
Increase / Rev	ward Type				-
Proposed Am	ount / Value				
	OR Percent			1	
Comments					<
	Add	Upda	ate 📘	Remove	Remove All
Туре	Amo	unt		Percentage	
CPI increase	0.00			10.00	
Proposed Incre	ase Date	1	February	₹ 2010	Calenda
Proposed Incre	ase Date se Date	1	February February	✓ 2010✓ 2008	Calenda
Proposed Incre Effective Increa Pay Informatio	ase Date se Date n at time of Ap	1 2 opraisal	February February	 2010 2005 	Calenda
Proposed Incre Effective Increa Pay Informatio Hourly Rate	ase Date se Date n at time of Ap 16.8	1 2 opraisal 39 Daily Ra	February February	 2010 2009 	Calenda Calenda 135.14
Proposed Incre Effective Increa Pay Informatio Hourly Rate Weekly Rate	ase Date se Date n at time of Ap 16.8 675.6	1 2 opraisal 39 Daily Ra 58 Monthl	February February ate y Rate	2010	Calenda Calenda 135.14 2,928.40
Proposed Incre Effective Increa Pay Informatio Hourly Rate Weekly Rate Package Total	ase Date se Date n at time of Ap 16.8 675.6 I 2,928.0	1 2 opraisal 39 Daily Ra 38 Monthl 30 Retiren	February February ate y Rate nent Fun	2010 2009	Calenda Calenda 135.14 2,928.40 e 2,686.00
Proposed Incre Effective Increa Pay Informatio Hourly Rate Weekly Rate Package Total Gross Cash	ease Date se Date n at time of Ap 16.8 675.6 1 2,928.0 2,769.0	1 2 opraisal 89 Daily Ra 88 Monthl 90 Retiren 90 Taxable	February February ate y Rate nent Fund e Earning	2010 2009 ding Income s	Calenda Calenda 135.14 2,928.40 e 2,686.00 2,568.00



Employee's Comments on Increase		
Employer's Comments on Increase		
Payroll Notification		
Payroll Notified	Yes	C No
Date Notified	dd month	yyyy Calendar
Person Notified	Internal	C External
Payroll		
Employee / Name		
Confirmation	• Yes	C No
Confirmation Date	dd month	▼ yyyy Calendar
Confirmed By	C Internal	• External
Payroll		_
Employee / Name		
Comments		
		Payroll Notification



2.7. Promotability

The "Promotability" screen allows for the capture of information related to any promotions to be considered or not based on the employee's performance. Information includes:

- Promotability details including the:
 - Reason for Promotion;
 - Position or Job Title to which the employee is promotable;
 - Priority to be given to the employee;
 - o Date Identified; and
 - Time Period in which the employee could be promoted.

Promotability	
Promotable?	● Yes C No C Not Applicable
Reason for	
Promotion	
Position / Job Title Details	
Promotable To	● Position C Job
Select from PSIberHRM?	C Yes 🖲 No
Position / Job Title	
Reason	
Priority	
Date Identified	dd month v yyyy Calendar
Time Period	• •
Add	Update Remove Remove All
Position / Job Title	Priority Time Period
Account Collector Medium	n Priority Year(s) -
L	



Promotability Summary

Included at the bottom of this screen is the Promotability Summary. This summary allows you to view all promotions that the employee has been identified for from an appraisal, from the Buildsmart HR Advanced module and from the Performance & Succession facility. (Refer to section 5.3 of this overview for more information on Performance & Succession Promotability.)

Promotability Summary				
Position / Job Title Priority Source	Da	ate		
Account Collector Medium Pri Appraisal A & P Mechanic Medium Pri Performa Human Resource Specia Medium Pri Appraisal	I 11 nce & Successi 11 I 11	/02/2009 /02/2009 /02/2009		
	Appraisal Date Appraisal Name Appraisal Name Promotable To Position / Job Title Reason Priority Date Identified Time Period	Promotabil 01/02/200 DET2 Climate As Position Human Re Experience Medium Pr 11/02/200 6 Months	litt)9 sse e rion)9	ty Details essment ource Specialist rity



2.8. Summary

The "Summary" screen gives you an overall view of appraisals conducted in a specified time frame. Information includes the highest, lowest and average scores for KPA Ratings, Behavioural Ratings and Other Criteria.

e	erformance Summary				
ł	Filter By				
	Appraisal Type		<all< th=""><th></th><th>•</th></all<>		•
	Review Type		<all< th=""><th></th><th>•</th></all<>		•
	Date Selection				
	To Current Date				
	C Selected Period				
	Year				T
	From Date	dd	month	• УУУУ	Calendar
	To Date	dd	month	• УУУУ	Calendar
1	Appraisals Conducted			2.00	
(Completed			1.00	
ι	Incompleted			1.00	
ł	Formal Appraisals Conducted			1.00	
Informal Appraisals Conducted		I		1.00	
1	Key Performance Area Ratings			Actual	Expected
	Highest Overall Score Achieve	ed		250.00	250.00
	Lowest Overall Score Achieve	ed		200.00	200.00
	Average Overall Score Achiev	/ed		225.00	225.00
	Highest Overall Rating Achiev	ed		5.00	5.00
	Lowest Overall Rating Achiev	ed		4.00	4.00
	Average Overall Rating Achiev	ved		4.50	4.50
	Average Key Performance Ar	ea's		1.00	
1	Behavioural Ratings			Actual	Expected
	Highest Overall Score Achieve	ed		300.00	350.00
	Lowest Overall Score Achieve	ed		150.00	200.00
	Average Overall Score Achiev	/ed		225.00	275.00
	Highest Overall Rating Achiev	ed		6.00	7.00
	Lowest Overall Rating Achiev	ed		3.00	4.00
	Average Overall Rating Achiev	ved		4.50	5.50
	Average Behavioural Attribute	es		1.00	



3. Interpretation of the Rating Scale

The Buildsmart HR Appraisal facility uses a predefined rating scale from 1 to 7. This rating scale is fixed and cannot be modified. Customisation of rating scales will be addressed in future releases. The ratings, their descriptions, and their interpretations are as follows:

Performance Rating	Rating Description	Performance Description	Guidelines
7	Superior Performer	Individual performance consistently exceeds customer / goal requirements	Individual performance consistently exceeds customer, job and goal requirements on both the what and the how: • Employee is an exceptional performer • Always / consistently exceeds expectations • No / little guidance and supervision required • Exceptional self-management practices
6	Excellent Performer	Individual performance generally exceeds customer / goal requirements on most occasions	Individual performance fully meets expectations and frequently exceeds customer, job and goal requirements on both the what and the how: • Employee is a superior performer • Often / frequently exceeds expectations • Little guidance and supervision required • Great self-management practices
5	Above Average Performer	Individual performance achieved, exceeding customer / goal requirements on few occasions	Individual performance fully meets expectations and occasionally exceeds customer, job and goal requirements on both the what and the how: Employee is a reliable performer Sometimes exceeds expectations Less guidance and supervision required Strong self-management practices
4	Good Performer	Individual performance achieved, meeting customer / goal requirements on all occasions	Individual performance fully meets expectations. Both the what and the how is achieved in the delivery against customer, job and goal requirements: Employee is a reliable performer Always meets expectations Good self-management practices
3	Good Performer	Individual performance generally achieved, with some extend meeting customer / goal requirements	 Individual performance does not fully meet expectations. Improvement is required in the what and/or the how of the delivery against customer, job and goal requirements: Employee does not always perform to expected standard regarding the what and the how Improvement is required on both Extensive guidance or supervision is required to ensure performance against goals Inadequate self-management



your total hr solution ...

			practices
2	Under Performer	Individual performance achieved on limited occasions, partially meeting customer / goal requirements	 Individual performance does not fully meet expectations. Improvement is required in the what and/or the how of the delivery against customer, job and goal requirements: Employee does not always perform to expected standard regarding the what and the how Improvement is required on both Extensive guidance or supervision is required to ensure performance against goals Self-management practices require urgent attention
1	Very Poor Performer	Individual performance does not achieved customer / goal requirements	Individual performance consistently does not meet expectations on the what and the how of delivery against customer, job and goal requirements: Employee never performs to the expected standard Improvement is required on both An excessive amount of guidance or supervision is needed Very low self-management practices

These interpretations can be viewed by clicking the "Help" button located in the "KPA Rating" and "Behaviour Rating" screens.



4. Performance & Succession Introduction

The performance and Succession facility allows you to capture details relating to the employee's potential with the company, his overall performance, the risk of the employee leaving the company as well as retention information and promotability details. These details can be captured according to appraisals that have been conducted, or can just be a brief overview of the employee's performance in general.

5. Performance & Succession Screens and Functionality

The following screens are included in the Performance & Succession facility:

- Performance & Potential Analysis;
- Risk and Retention Analysis;
- Promotability Analysis; and
- Summary

5.1. Performance and Potential Analysis

This section will allow to evaluate the employee in terms of how well they are performing and what their potential is within the company. The following information can be maintained in this screen:

- Date Conducted;
- Performance Appraisal Details (if based on appraisal);
- Performance Rating (eg: Superior Performer);
- Performance Description; and
- Potential Rating (eg: Good Potential).





Performance and Potential Analy	sis —		
Date Conducted	dd month	• VVV	Calendar
Conducted By	Internal	C External	
Demoli .		C External	
Раугон			
Employee / Name			<u> </u>
Performance Appraisal Details	s		
Based on Appraisal(s)	🖲 No	C Yes	
Appraisal Date			T
Appraisal Name			_
	Add	Remove	Remove All
Appraisal Date Appraisal Nam	ne Apr	oraisal Type	
Performance Pating			
Performance Description			
Potential Pating			
Potential Rating			
Definition	uons		
Denniuon			
	Add	Remove	Remove Ali
Comments			
connents			
			~



5.2. Risk & Retention Analysis

The Risk and Retention facility will enable to determine how critical an employee is to your company and the risk of that employee leaving the company in a certain time frame. The following information can be maintained in this screen:

- Date Conducted;
- Performance Appraisal Details (if based on appraisal);
- Risk Rating (eg: Medium);
- Criticality to Company (eg: Extremely Critical);
- Reasons for Criticality;
- Propensity to Leave (eg: High);
- Propensity to Leave Time Period; and
- Recommended Retention Actions.





Date Conducted	dd month	yyyy Calendar
Conducted By	Internal	C External
Payroll		
Employee / Name		_
Performance Appraisal Detail	s ———	
Based on Appraisal(s)	No	CYes
Appraisal Date		T
Appraisal Name		
	Add	Remove Remove All
Appraisal Date Appraisal Nan	ne Ap;	praisal Type
Risk Rating		
Risk Rating Criticality to Company		
Risk Rating Criticality to Company Reasons for Criticality		
Risk Rating Criticality to Company Reasons for Criticality Reason		 ▼ ▼
Risk Rating Criticality to Company Reasons for Criticality Reason	Add	
Risk Rating Criticality to Company Reasons for Criticality Reason	Add	
Risk Rating Criticality to Company Reasons for Criticality Reason	Add	Remove All
Risk Rating Criticality to Company Reasons for Criticality Reason	Add	



Propensity to Lea	ave			-
Time Period / Des	scription			•
Reason	[•
Recommended	Retention Action	ns		
Retention Acti	on 🛛			•
		Add	Remove	Remove All
Comments				
	Add	Update	Remove	Remove All
Risk and Retention	n Summary			
Date Conducted	Risk Rating	Criticality	Propensi	ty to Leave
2009/02/21 2009/02/19	High Low	Extremely critic Extremely critic	cal Low cal Low	



5.3. **Promotability Analysis**

This facility allows you to manage the promotability of your employees. The following information can be maintained in this screen:

- Date Conducted;
- Performance Appraisal Details (if based on appraisal);
- Promotability Rating;
- Promotable Reason;
- Promotable To (Position / Job Title); and
- Position / Job Title Details.

Promotability Analysis			
Date Conducted	dd month	yyyy Calendar	
Conducted By	Internal	C External	
Payroll			-
Employee / Name			-
Performance Appraisal Details			
Based on Appraisal(s)	No	C Yes	
Appraisal Date		T	
Appraisal Name		<u>×</u>	
	Add	Remove Remove All	
Appraisal Date Appraisal Nam	ne App	praisal Type	
Promotable Rating			•
Promotable Reason			•





Position / Job Title De	tails					
Promotable To	۲	Position C Job				
Select from PSIberHF	RM? O	C Yes 🔍 No				
Position / Job Title				-		
Reason				•		
Priority				•		
Date Identified	dd	month	• yyyy	Calendar		
Time Period			• 0			
	Add	Update	Remove	Remove All		
Position / Job Title	Prior	ity	Time Period			
	Add	Update	Remove	Remove All		
Promotability Analysis 9	Summary Promotable R	ting				
2009/02/11	Low					
2009/02/13	Low					
Promotability Summar	y					
Position / Job Title	Priority	Source	D	ate		
Analyst Human Resource Specia Account Collector A & P Mechanic	Low Priority Medium Pri Medium Pri Medium Pri	Performance Appraisal Appraisal Performance	& Successi 2 1' 1' & Successi 1'	5/02/2009 1/02/2009 1/02/2009 1/02/2009		

Promotability Summary

Included at the bottom of this screen is the Promotability Summary. This summary allows you to view all promotions that the employee has been identified for from an appraisal, from the Buildsmart HR Advanced module and from the Performance & Succession facility. (Refer to section 5.3 of this overview for more information on Performance & Succession Promotability.)



5.4. Performance Summary

The Summary screen will display the basic information of the latest performance and potential analysis, risk and retention analysis and promotability analysis.

- Latest Performance and Po Date Conducted: 03/02/2009	otential Analysis —	
Performance	Performance	Potential
Rating	Description	Rating
Superior Performer	Major leaguer	Above average potential
Date Conducted: 21/02/2009 Risk Rating	Criticality To Company	Propensity To Leave
High	Extremely critical	Low
High Latest Promotability Analys Date Conducted: 13/02/2009	Extremely critical	Low
High Latest Promotability Analys Date Conducted: 13/02/2009 Promotability Rating	Extremely critical	Low



6. Reports

The following Appraisal reports are available:

Basic Appraisal Details

Displays all information captured per employee appraisal and can be selected according to appraisal dates, appraisal type, review type and appraiser. The report also has a signatory section allowing employees, managers and appraisers to formally sign-off employee appraisals. The report is located in the Employee Report category.

Appraisal Details section (Sample)

	Employee B	erSTAFF asic Appraisals			
Basic Appraisal Details		Employee Details			
Appraisal Name: Annual Pe Appraisal Date: 23/10/200 Appraisal Type: Portornan Appraisal Review Type: Formal Appraisal Review Type: Formal	terformance Assessment XV Ince Assessment XX	Number: Name: Payroll: Department:	17 ALCALA, D M PSiberSTAFF Admin, Dep3 (Admin)	Cost Centre: Division:	Admin
Apprainal Review Period To: 05/10/200 Reason for Apprainal: General a sitary incr	GY association for promotability and revision	Appraiser Details Internal X Number: Name: Payroll:	External 16 MAHLANGU PSiturs TAFF	Cost Centre	Admin

KPA Rating section (Sample)

Tax	Tax Year: (March, 2005 - February, 2007) PSIber Holdings Printed: Tue Jan 15 11:33:24 PSIber STAF F Employee Basic Appraisals								
	Key Performance Area Rating								
	Key Performance Areas	Key Performance Indicators	Measurable Outputs	Weighting	Aci	tual	Expi	ected	Comments
-	-		-		Rating	Score	Rating	Score	
1	Manage Budget and Expenses	Identify expenditures and receivables	Process payments and receipts within 60 days	20	6	120	5	100	Maintain department budget within 10% variance
2	Communication	Fostar open communication between supervisors; peers and subordinates	Conduct weekly department head & bi-monthly co- worker meetings	20	3	60	5	100	
3	Manage Marpower Flaming	UNIse labour scheduling tools	Manpower plan follow demand pattern	20	6	120	6	120	
4	Manago Staff	Provide training direction; supervision; evaluation and corrective action when required	Acts as role model for all employees by demonstrating behaviour and work effic expected or all PSiber employees	20	4	80	6	120	
5	Management Reporting	Submit approved status reports to top management	Submit on a montly basis	20	7	140	6	120	
	Total			100	26	520	28	560	



Signatory section (Sample)

- Yvair (March, 2006 - February, 2007)	PSIber Holdings PSIberSTAFF Employee Basic Appraisals	Printed: Tue Jan 1511:33:2
Acknowledgement		
I hareby aclenowledge that I have read, understand and accept the 1) Performance onling; 2) Behaviourin raing; 3) Outcomes; 4) Discussions; 5) Reveards 5) Reveards		
Employee Signature:	Date:	
Appraiser Signature:	Date:	
Manager Singaburg	Date:	

Employee Appraisal Template

This template can be used to manually capture the details of an employee's appraisal. Once filled in it can be used to capture the appraisal information into the Buildsmart HR system. This report is located in the 'Forms and Templates' category

Appraisals Conducted Summary

This report will display a summary of employees with details of the appraisals that have been conducted. This can be viewed for completed appraisals or appraisals that are still in the process of being conducted. This report can be run by a specific date period, appraisal type or appraisal review type.

Company / Group Name									Print D	ate: 2007/06/11	03:37:22				
Pavroll Name															
Conducted Appraisals Summary															
For Period:															
1										all Scores					
•					Review Pe	iod	КРА		Beha	vioural		1er	Remard		
Employee	Appraisal Date	Appraisal Name	Appraisal Type	Review Type	From	То	Actual	Expected	Actual	Expected	Actual	Expected	/Increase?	Promotable?.	Completed
Cost Centre / De	epartment / Job Titl	e / Job Grade													
Appraisal Typ	e														
Appraisal I	Review Type														
190 — Smith, J	02/05/2008	Quarterly Review	Performance	Formal	02/02/2008	02/05/2008	б	6		-		-	Yes	Yes	No
8398	8395	83995	838	888	88	888	8.	8	8.	8.	8.	8.	8	κ.	K.
Number of	Appraisals Conduc	ted													
Number of	Employees														
Total Number	of Appraisals Con	ducted													
Total Number	of Employees that	have had appraisal	s												



Appraisals Not Conducted Summary

This report will display all employees that have no appraisals captured within a specified period of time.

Company / Group Name								07/06/11 03:37:22	
Fayron Name									
	Appraisals Not Conducted Summary								
Bnployee	Em ploγme∎t Date	Job Grade	Job Tible	Occ∎patio∎al Categorγ	Occ∎patio∎al Level	CostCe∎tre	Departmeit	Person Reporting to	
Date Range									
Cost Centre / Department / Division / J	ob Grade / Job Th	tle							
Appral sal Typ e									
Enployee Number, Name	dd/mm/ssaw	BL	Service Bartender	Service and Sales Worker	Unskilled and Defined Decision Makers	Bar - CC	Services	Mary Sa 🖬 ders	
Employee Number, Name	dd/mm.85564	BL	Service Bartender	Service and Sales Worker	Unskille dian di Define di Decisioni Makers	Bar-CC	Services	Mary Sa 🖬 ders	
Total Employees not yet appraised :	for appraisal type:	2							
Appral sal Typ e									
Enployee Number, Name	ddandssac	BL	Service Bartender	Service and Sales Worker	Unskilled and Defined Decision Makers	Bar-CC	Services	Gary Holt	
Employee Number, Name	ddandssaa	BL	Service Bartender	Service and Sales Worker	Unskille dian di Define di Decision Makers	Bar-CC	Services	Mary	
Employee Number, Name	dd/mm/szar	BL	Service Bartender	Service and Sales Worker	Unskille dian di Define di Decisioni Makers	Bar-CC	Services	Gary Holt	
Total Employees not yet appraised :	for appraisal type:	2							



7. Appraisal Templates

Buildsmart HR offers an Appraisal Template facility in the Company Maintenance section providing you with an easy-to-use and convenient tool for managing appraisals across employees.

7.1. Appraisal Template Screen

This facility allows you to setup a template that can be used in multiple appraisals. The following information can be entered:

- Appraisal Template Description (eg: Senior managers or Secretarial);
- Appraisal Type;
- Date Created;
- Date Changed;
- Reason for Change;
- KPA, Behavioural Attributes and Other Criteria Details including:
 - Description / Attribute;
 - Key Performance Indicator;
 - Measurable Output;
 - o Importance Level;
 - Weighting; and
 - o Expected Rating



your total hr solution ...

		App	raisal To	emplates					
						Tem	plate Statistics		
Appraisal T	emplate D	etails							
Template (Code / Des	cription					•		
Appraisal 1	Гуре						•		
Date First (Created		dd	month	•	уууу	Calendar		
Date Last C	Changed		dd	month	•	уууу	Calendar		
Changed B	У								
Reason for	Change						~		
			I				~		
-KPA, Behav	ioural & Ot	her Setuj	o ———						
KPA			Behav	rioural)ther		
Key Perfor	mance Ar	ea Details							
Key Perio	ormance A	rea							
Key Perio	ormance in	dicator							
Measurat	bie Output								
Importan	ce Level								
Weighting	g (out of 10	10)							
Expected	Rating (1-)	()				<u> </u>	Help		
Expected	Score								
		Add		Update	Remo	ove F	Remove Ali		
Key Perfo	rmance Ar	ea Rating	Summ	ary					
Key Perform	mance Area		Weigl	nt Expect	ed Rating	g Expec	ted Score		
Total Scor	e		0		0		0		
Export All	Сору	A	dd	Update	R	emove	Remove All		
Appraisal T	emplate S	ummary							
Code / Descr	Code / Description Appraisa			Date Cre	eated K	(PA Beha	viour Other		
Middle mana	gers	General	Assessm	ent 11/02/2	009 Y	es Yes	Yes		





7.2. Functionality

The following functionality is available in the Appraisal Template facility:

- Copy Appraisal Template;
- Export Template; and
- Template Statistics.

7.2.1. Copy Appraisal Template

When copying an appraisal template you have the option of copying it within the same payroll or copying it to another payroll. When copying to the same payroll the template will be "cloned" to be reused and modified in that payroll. Copying to another payroll will "clone" the template as it is in payroll1 to be used in payroll2. A template may be copied to multiple payrolls at the same time.

		Аррі	raisal Templat	te		
py Options						
Copy to sam	ne Payroll					
Copy to othe	er Payroll					
					Car	ncel Acce
mplate Detail	s					
ppraisal Tem	nplate Code / I	lame			•	
ppraisal Type	е	Gene	eral Assessmen	ıt	•	
ate First Crea	ated	9	March	- 2009	Calendar	
ate Last Char	nged	19	February	- 2009	Calendar	
hanged By						
eason For Ch	ange	í –				
					~	
Kev Perform	ance Area Set	up ———			<u>~</u>	
Key Perform	ance Area Set	up	Importance	Weight	Expected	Include
Key Perform Key Perfor Area	ance Area Set Key Perfor Indicator	Measurable Output	Importance Level	Weight	Expected Rating Scot	Include
Key Perform Key Perfor Area MARKT001 :	ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable	Importance Level	Weight 50	Expected Rating Scor 4 : Aver 200	Include
Key Perform Key Perfor Area VARKT001 :	ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable	Importance Level	Weight 50	Expected Rating Scor 4 : Aver 200	Include
Key Perform Key Perfor Area MARKT001 :	ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable	Importance Level	Weight 50	Expected Rating Scot 4 : Aver 200	Include re
Key Perform Key Perfor Area MARKT001 :	ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable	Importance Level	Weight 50	Expected Rating Scor 4 : Aver 200	Include
Key Perform Key Perfor Area MARKT001 : Behavioural A	ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable	Importance Level	Weight 50	Expected Rating Scor 4 : Aver 200	Include re
Key Perform Key Perfor Area MARKT001 : Behavioural A	ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable	Importance Level	Weight 50	Expected Rating Scor 4 : Aver 200	Include re
Key Perform Key Perfor Area MARKT001 : Behavioural A Behavioural	Ance Area Set Key Perfor Indicator Key Perform	Measurable Output Measurable Measurable up	Importance Level	50 Weight	Expected Rating Scor 4 : Aver 200 Expected Rating Score	Include
Key Perform Key Perfor Area MARKT001 : Behavioural A Behavioural Attributes	ance Area Set Key Perfor Indicator Key Perform Attributes Set	Measurable Output Measurable Measurable Up Importance Level Somewhat in	Importance Level	Weight 50 Weight	Expected Rating Scor 4 : Aver 200 Expected Rating Scor 2 : Und 120	Include
Key Perform Key Perfor Area MARKT001 : Behavioural Behavioural Attributes Alone : Can wo	ance Area Set Key Perfor Indicator Key Perform Attributes Set	Measurable Output Measurable Measurable Importance Level Somewhat im	Importance Level Important	Weight 50 Weight 60	Expected Rating Scor 4 : Aver 200 Expected Rating Scor 2 : Und 120	Include
Key Perform Key Perfor Area MARKT001 : Behavioural Attributes Alone : Can wo	ance Area Set Key Perfor Indicator Key Perform Attributes Set	up Importance Level Somewhat im	Importance Level Important	Weight 50 Weight 60	Expected Rating Scor 4 : Aver 200 Expected Rating Scor 2 : Und 120	Include
Key Perform Key Perfor Area MARKT001 : Behavioural A Behavioural Attributes Alone : Can wo	ance Area Set Key Perfor Indicator Key Perform Attributes Set	up Importance Level Somewhat im	Importance Level	50 50 Weight 60	Expected Rating Scor 4 : Aver 200 A : A : Aver 200 A : A : Aver 200 A : A : A : A : A : A : A : A : A : A	Include re D V Include re N V



7.2.2. Export Template

Exporting will allow you to save the appraisal template as a text or excel file.

	A Export File		
	Save in:	🛅 КРА & ТКВ	✓ Ø №
Product Mer HR Manag Key Perf	My Recent Documents		
Measura Importa Weightin	Desktop		
Expect c Expected	My Documents		
Key Porfo Key Porfor MARH F00	My Computer		
Tot I Sco	My Network Places	File name: ocuments and Settings\garethb Files of type: Comma Separated Values (.csv)	Wy Documents WPA & TKB Export Cancel
Export	Copy	ew Update Remove Remove	e All
Appraisal Te Code / Descri Middle mana	emplate Summary iption Apprais gers Genera	al Type Date Created KPA Behaviour Oth Assessment 11/02/2009 Yes Yes Yes	er



7.2.3. Template Statistics

These statistics will display the number of templates and template types in each payroll (this will depend on user permissions).

🛎 Appraisal Template Statistics		X					
Appraisal Template Statistics							
Number of appraisal templates created per payroll:							
Payroll	Appraisal Type	Number					
P Siber STAFF		4					
	Future Potential Assessment	1					
	General Assessment	1					
	Performance Assessment	2					
EmploymentEquity		1					
	Performance Assessment	1					
M & E Motors		0					
MEIBC		0					
PSIberBonus		0					
PSIberHRM		0					
PSIberPAY		1					
	Future Potential Assessment	1					
PSIberTAX		0					
PSIberYEAREND		0					
RFINBC		0					
		Close					



END OF DOCUMENT

Buildsmart HR Modules Performance & Succession Overview

Version 14.04.00